



WEDDING CARS OF DERBY

12 Queensway, DERBY, DE22 3BE

Telephone 01332 729927 / 07505 139869 www.weddingcarsofderby.co.uk

TERMS AND CONDITIONS OF HIRE

Our 'Client'

Our 'Client' is the individual named as the 'contact' on the booking form and shall be responsible for the booking and will be the contact for all correspondence. Bookings will be confirmed by post or email or in person only on receipt of the completed form and payment of the appropriate booking fee. Any changes to the booking, once made, must be notified in writing by the Client who is also responsible for the conduct of all his or her party during the hire period and fully agrees to all terms and conditions as set out by Wedding Cars of Derby; bookings are accepted only with the understanding that the Client fully understands and accepts the terms and conditions. By paying a deposit, this signifies acceptance of the said terms and conditions.

Deposit/Payment

A non-refundable booking fee of £50 is required for each car hired. Outstanding balances must be paid no later than one calendar month prior to the wedding date, either by bank transfer, cash or cheque. Where we are able to accept a booking at short notice, within 30 days of the wedding date, full payment will be due at the time of booking.

Provisional bookings

We are happy to reserve a date for you for 14 days; if, however, another enquiry is made for your chosen car(s) that same date, we will get in touch with you to offer you first refusal. Should you wish to go ahead, we would then require a deposit. If we are unable to get hold of you within 2 days of the enquiry, we will release the date to the other party.

Changes/Cancellations

We will endeavour to accommodate any alterations to the booking however any changes must be agreed in writing in advance of the wedding date.

Cancellations must be made in writing, the full outstanding balance will be payable for cancellations made within 30 days of the wedding date.

Children passengers and seatbelt requirements

It is a legal requirement that any children or babies travelling as passengers in our cars, where seatbelts are fitted, will require the appropriate restraints to be used. Therefore their usual child or booster seat must be available at the collection address on the day of the hire. Where seatbelts are not fitted children younger than 3yrs are not able to travel in the car. The car seating and seatbelt information for all of cars is shown on our website.

Route planning

Our chauffeurs will follow a pre-planned route based on experience and knowledge of the local area. If any particular route is required this must be made known to us in advance of the hire date, as changes to our planned route may not be possible on the day.

Punctuality

Whilst we will make every effort to arrive punctually at your address and destination, we cannot be held responsible for late arrival or cancellation due to circumstances beyond our control.

Vehicle maintenance and mechanical breakdown

All our vehicles are maintained to the highest possible standard. However in the unlikely event of a breakdown, we will endeavour to supply an alternative vehicle with a similar specification for your journey. If we are unable to supply a similar vehicle we will offer a full refund of the hire price or offer a lesser vehicle and a part refund.

No eating, drinking or smoking policy

No food or drink will be allowed in any vehicles unless prior consent has been given. We adopt a strict No Smoking policy.

Lost or stolen belongings

Personal property is carried at your own risk and we cannot accept responsibility for items left in a vehicle. Your party are advised to check that all personal belongings have been accounted for before you vacate your vehicle. The chauffeur will check the vehicle for left items at the end of the hire.

Photographs

We may take photographs of our cars at weddings in order to display them on company literature, facebook or on the Wedding Cars of Derby website unless you have indicated, in writing, that you don't want us to do this.

We reserve the right to add or amend our Terms and Conditions at any time.